

Quality Policy

To support its strategy, iXblue management has deployed and steers a quality management system whose two main objectives are:

- Provide high value-added products and services that meet customers as well as applicable statutory and regulatory requirements
- Increase customer satisfaction by developing customer focus at all levels of the company.

iXblue management wants the quality system to be an **agile** system, with a **field-level** approach contributing to iXblue's **overall performance, integrated** with business processes and taking into account **risks and opportunities**, in order to achieve the expected results and the appropriate level of quality.

The quality system must contribute to **efficiency, risk taking and ambition on performance of our products.**

This implies **the involvement of all iXblue staff** in our quality approach, such as the acquisition of quality reflexes, that is to say a shared **quality culture.**

iXblue management is committed to steering a quality system that meets the applicable requirements, in particular the ISO 9001 standard, and to ensuring the continuous improvement of this quality system.



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